



Governor John Engler launched the State of Michigan's new web portal – www.Michigan.gov - at a press conference held on June 10, 2001! To help commemorate this significant achievement, the Governor invited his entire Cabinet, the e-Michigan Leadership Committee, and the staff of the e-Michigan Office. All State employees within the DMB Telecom e-mail distribution system were also notified of the launch soon afterwards. Please ensure everyone in your agency and all of your customers are aware of the site and encourage them to visit Michigan.gov soon!

The remainder of this e-Michigan Global Update highlights the following areas:

- New e-Michigan Web Site
- Single Points of Contact
- Recent accomplishments
- Recent events
- Upcoming events
- How to Unsubscribe for these Updates

New e-Michigan Web Site

In addition to implementing the new State of Michigan portal, www.Michigan.gov, e-Michigan has been busy reorganizing and improving the e-Michigan Office web site. Please take time to visit our newly designed web site at <http://www.state.mi.us/e-michigan>. If you have comments or suggestions on how we can improve the e-Michigan site, please contact us via e-mail at e-mi@state.mi.us.

Single Points of Contact

e-Michigan is drawing on the involvement of over 250 State staff to assist in the design, development and implementation of more than 40 e-government initiatives being led by e-Michigan. As a result, each agency has up to 20 or 30 staff members working part-time on e-Michigan activities, in roles ranging from Project Team to Steering Committee to Leadership Councils. Staff includes technology and business experts from all offices and levels of each agency.

Due to the volume and complexity of your agency's involvement in e-Michigan, we realize it is difficult to keep track of your agency's current projects and staffing related to e-Michigan initiatives. It is also difficult to track the volumes of correspondence and information shared about e-Michigan through presentations, articles and newsletters.

Therefore, each agency has designated an e-Michigan Single Point of Contact (SPOC) for your agency. SPOC's will be responsible for maintaining copies of all correspondence, project status reports, staff involvement lists, e-Michigan presentations and other related documents that are provided to one or more members of your agency. As new documents are sent to a particular leadership council, steering committee or webmaster group, the SPOC will be provided with a copy.

Starting next Monday, July 16, your agency's SPOC will be your primary contact in your agency for information about e-Michigan and your agency's involvement. Please direct any questions, concerns or suggestions for improved communication to your SPOC.

For your reference, the SPOCs are:

| | |
|------------------------------|---------------------------------|
| AGING | Stuart White |
| AGRICULTURE | David Bruce |
| CAREER DEVELOPMENT | Bob Sherer |
| CEPI | Gery Giltinan |
| CIVIL RIGHTS | John Walker |
| CIVIL SERVICE | Theodore Benca |
| COMMUNITY HEALTH | Peter Trezise |
| CONSUMER & INDUSTRY SERVICES | Craig Newell |
| CORRECTIONS | Tom Morrison |
| EDUCATION | Carol Wolenberg |
| ENVIRONMENTAL QUALITY | Lynn Draschil |
| FIA | Sue Doby |
| MANAGEMENT & BUDGET | George Boersma |
| BUDGET | Kelly Chesney |
| MEDC | John Rebera |
| MILITARY AFFAIRS | Dave Roach |
| NATURAL RESOURCES | Tim Roby |
| STATE | Rose Jarois |
| STATE EMPLOYER | Tom Hall |
| STATE POLICE | Gary Blair |
| TRANSPORTATION | Doug Couto (1), Chuck Baird (2) |
| TREASURY | Dave Borzenski |

Recent Accomplishments:

Michigan Rated in the Top 10 for Online Government Services Delivery

On June 7, 2001, Governor Engler issued a news release to announce that a national survey assessing the delivery of technology-driven state government services ranks Michigan in the Top 10 in two different categories. Findings by the Center for Digital Government position the State of Michigan eighth overall in the Social Services category, and ninth overall in the Law Enforcement and Courts category. Last year, in the same categories, Michigan ranked 21st and 29th, respectively. The Governor said that the

survey results further demonstrate Michigan's continued commitment to use technology to make government more accessible. To view the press release, visit http://www.migov.state.mi.us/gov/PressReleases/200106/07_MichiganRatedintheTop10forOnlineGovernmentServicesDelivery.shtm.

This survey is conducted in four parts. Michigan's rankings described above are from Module 1 of the survey. We expect to learn results of Module 2 in August. Stay tuned for more information!

User Acceptance Test

A final, user acceptance test of the new portal was conducted by the e-Michigan Office on Thursday, July 5. The portal and all of its links and content were judged ready for release on July 10.

Eligibility Pre-Screen Tool Piloted

The online eligibility pre-screening tool launched by DCH, FIA and e-Michigan integrates multiple agencies' eligibility criteria into a single tool that allows registered health care providers and welfare programs to determine whether someone may be eligible for one or more government services such as food stamps, Medicaid, and low income energy assistance. This tool, being piloted at hospitals and local clinics in Detroit, places Michigan at the leading edge of using Internet speed to identify and provide services to eligible citizens.

Harbor, Tee-Times and Lodging Reservations Systems Announced by Governor Engler

Governor John Engler held a press conference on June 21 to announce that Michigan had become the first State to offer all of these services online for visitors/travelers. Stephanie Comai, Director of e-Michigan, Dana Cole of the Michigan Travel Commission, K. L. Cool of the Department of Natural Resources, and Tom Galyon of the Greater Lansing Convention & Visitors Bureau, joined the Governor at the press conference. The Governor also recognized representatives of the Michigan Golf Course Owners Association, and Michigan Hotel, Motel and Resort Association, who were in attendance. To read the Governor's press release on this launch, visit http://www.migov.state.mi.us/gov/PressReleases/200106/21_NewOnlineHarborLodgingandTeeTimeReservationsSystem.shtm.

Recent Events:

July 12, 2001 e-Gov2001 Conference

On Thursday, July 12, e-Michigan's Director, Stephanie Comai, made a presentation on the new www.Michigan.gov web site at the e-Gov 2001 Conference. State and federal government leaders from across the US and Canada attended the conference.

June 27, 2001 e-Technology Advisory Group Update and Work Session

e-Michigan Deputy Director, Peyman Zand, led the monthly meeting with the e-Technology Group on Wednesday, June 27. The primary topics for the meeting included portal implementation status, agency migration efforts, the intranet strategy group,

updates on standard policies (e.g., Security, Privacy) and agency next steps. For more information on this meeting, contact your agency's CIO or Single Point of Contact.

June 26, 2001 e-Leadership Committee Meeting

e-Michigan Director, Stephanie Comai, provided the e-Michigan Leadership Committee with an update on several e-Michigan Office activities. These included a report on the status of the portal implementation, the Governor's Lodging/Golf/Harbors Launch press conference, and the marketing and communications activities planned to inform State staff and end users of the new portal and other e-government services that have been launched. Although the current emphasis has been on the portal launch, the Committee was reminded that the e-Michigan Office is focused on Phase II and preparations for the portal release in October.

June 21, 2001 Web Council Meeting

e-Michigan Webmaster, Ric Tombelli, led the monthly meeting with agency webmaster liaisons on Thursday, June 21. The primary topics for the meeting included portal implementation progress, agency next steps, results of Inktomi search engine test crawls, updates on the portal development environment at MIPC, and intranet strategy group progress. For more information on this meeting and the migration of your agency's web site, contact your agency's Webmaster Liaison or Single Point of Contact.

Upcoming Events:

July 23, 2001 Michigan Department of Education (MDE) Staff Meeting

Andrew Henry, e-Michigan Senior Project Manager for Education & Career Development will make a presentation on July 23 at the MDE's Director's Staff Meeting. The presentation will highlight the portal release, as well as preparations for Phase II.

July 25, 2001 Advisory Council Meeting

On July 25, e-Michigan Director, Stephanie Comai, will provide an e-Michigan update to the Advisory Committee. This committee is comprised of Governor Engler and four top technology leaders from across Michigan's private sector. The purpose of this group is to provide validation and recommendations to Governor Engler on the State's e-government strategy and progress. For more information about the Advisory Council, visit the e-Michigan web site at http://www.state.mi.us/e-michigan/pageview.asp?page=advisory_council&img=ourorganization.

July 26, 2001 e-Technology Meeting

e-Michigan Deputy Director, Peyman Zand, will meet with the e-Technology Advisory Group to discuss Phase II activities and preparations being made for the portal release in October. For more information about the e-Technology Advisory Group, visit the e-Michigan web site at http://www.state.mi.us/e-michigan/pageview.asp?page=technology_advisory&img=ourorganization.

August 14, 2001 American Public Human Services Association (APHSA) Information Systems Managers (ISM) Meeting

Jim Hogan, e-Michigan Senior Project Manager for Family, Health and Safety Services, will speak on behalf of e-Michigan at the annual APHSA-ISM meeting in Orlando, Florida. This presentation will provide an overview of Michigan's unique approach to reinventing the way government services are provided online. It will describe Michigan's revolutionary new State Web portal and the e-Michigan Office. In addition, it will highlight the array of health and human services now provided online by the State of Michigan.

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